



JOB ANNOUNCEMENT

POSITION:	Mental Health Peer Triage Worker - Marin County
REPORTS TO:	Supervising Peer Specialist (MHASf)
SALARY:	\$36,000 annually
JOB STATUS:	Full-time (40 hours) nonexempt; permanent
BENEFITS:	Full benefits package (medical, dental, vision, EAP, life, and long-term disability); paid vacation, sick, and personal time, plus 11+ agency holidays per year; FSA, Commuter Check, and 403(b) options available
HOURS/DAYS:	Hours: 10am – 6pm, Monday – Friday

ABOUT MHASf:

MHASf is a mental health peer-run nonprofit located in downtown San Francisco and serving people and agencies across the Bay Area since 1947. Our mission is to cultivate peer leadership, build community, and advance social justice in mental health. MHASf is a local affiliate of the Mental Health Association in California and National Mental Health America. People with lived experience of mental health conditions are central to our work and are strongly encouraged to apply.

PROGRAM DESCRIPTION:

The overall goal of the Marin County Peer Triage program is to offer quality support and advocacy to Marin County residents experiencing mental or behavioral health crises by providing peer and family member support. This program, a partnership between MHASf and Marin County Behavioral Health and Recovery Services, places peer mental health workers within a clinical triage team to create an additional level of support and improve engagement with behavioral health and social services. The Peer Triage program is based in the Marin County BHRS offices in Greenbrae, CA.

ESSENTIAL DUTIES:

- Use lived experience as a mental health consumer and/or family member to engage with clients
- Serve as a role model and self-disclose mental health history to clients as appropriate
- Provide information and assist clients with access to community services and resources
- Communicate with physicians, psychiatrists, and therapists as well as other service providers
- Assist with crisis intervention, targeted case management, advocacy, service linkages, navigation, and other supports
- Provide ongoing follow up contact to ensure the client is connected to appropriate supports and provide additional assistance
- Ensure that services are sensitive to the cultural context and personal history of each client and their support system; provide services in community settings
- Ensure family members and consumers are involved to the greatest extent possible in all decisions affecting services and treatment
- Promote collaboration among support systems, mental health providers, healthcare providers, justice system personnel, school personnel, and other agencies



OTHER DUTIES:

- Attend supervision, staff meetings, trainings, and other required meetings in Marin and at the MHASF San Francisco offices
- Maintain detailed records of services provided by program staff
- Ensure records contain all data necessary in reporting to State Department of Mental Health
- Maintain other records as required by the Marin County Mental Health Director
- Ensure records conform to Medi-Cal requirements and standards
- Ensure the confidentiality of client records
- Provide feedback and support to Marin County BHRS
- Provide training and information to the greater Marin County community to increase knowledge and access around the mental health triage model
- Other responsibilities as assigned

REQUIRED QUALIFICATIONS:

- 2 years professional experience working with people with behavioral health challenges
- Personal lived experience with mental health challenges, and/or experience supporting another person through mental health challenges
- Means to travel throughout Marin County
- Basic computer skills; competent written and verbal skills
- Specific knowledge of psychiatric diagnoses, symptoms, associated behaviors, substance use and an understanding of psychiatric medications
- High level of organization, self-direction, and flexibility
- Ability to work effectively with people of all ages, backgrounds, and paths to recovery
- Ability to perform effectively and efficiently under pressure, exercise independent judgment, and work effectively within a team setting
- Commitment to upholding the mission, vision and values of MHASF

PREFERRED QUALIFICATIONS:

- Familiarity and experience with harm reduction and the mental health recovery model
- Experience with case documentation and billing
- Bilingual in Spanish

TO APPLY

Send a 1) **résumé** and 2) **cover letter** describing your interest in this position to one of the following:

Email (preferred)	careers@mentalhealthsf.org Include your full name and the name of the position in the subject line
Postal Mail	MHASF ATTN: Mental Health Peer Triage Worker 870 Market St. Suite 928 San Francisco, CA 94102
Fax	(415) 421-2928 Include "ATTN: Mental Health Peer Triage Worker" on your cover sheet

Applications that are missing a cover letter or resume will not be considered. Applications will be reviewed on a rolling basis and until the position has been filled.